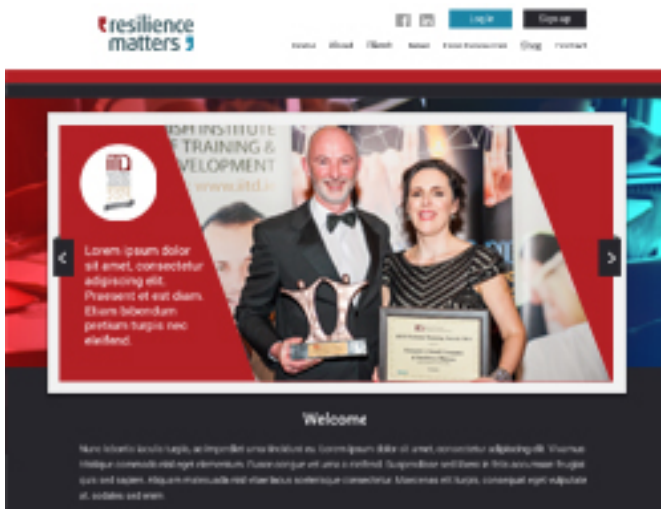


Case Study



Resilience Matters: Resilience Matters is a turnkey solution for managing organisational stress. The analysis element of the system is based on the Health and Safety Authority and the Health and Safety Executive's "Work Positive" framework. In addition to utilising this framework the system incorporates tailored training for groups based on issues identified during the internal audits. This training may include areas such as Stress Management, Assertiveness, Communication Skills, Time Management, etc.



Resilience Matters

Funding Source & Value: Innovation

Voucher €5,000

Project Title:

Resilience Matters

Problem to Be Solved:

This voucher required knowledge and user experience advice on how to improve the Resilience Matters website (resiliencematters.ie) through a high resolution design of the Homepage to sell the Resilience Matters product overall and to include the 'Standard Sell' information details, create a new Audit form, Log In and Shop. In addition to this, advise on an additional web portal user dashboard and interface for audit results, and discussion forum was required.

How TSSG Delivered Solution for Industry:

The Creative Development Unit in TSSG provided an up-to-date design and improved user flow for the website, a new detailed prototype for the web portal as well as advice on how these new features could be further developed.

Impact for the Company:

The solution helps to improve the flow of the website and the suggested new stronger visual appeal sells the Resilience Matters product. A prototype demonstrating the new web portal design and user experience, online audit forms and results dashboard improves the service and opens up new markets and users for Resilience Matters.

