



INFRASTRUCTURE GROUP



**Company Name:** Lackabeha Services Limited /  
Airwave Internet

**Funding:** Enterprise Ireland Innovation Voucher



### Profile of Company

It provides Broadband to customers in rural and Suburban areas using fixed wireless links. The company was launched in 2005 providing broadband services to a rural area of East Cork. Over the years the company has built a subscriber base in the wider county area and added additional services while continuing to improve the quality of the service provided to meet growing customer needs.



### Problem to Be Solved

The company requested a full technological assessment, from network routing protocols in use through monitoring and management systems that could be improved to benefit the company and ultimately the end user.



### Impact for the Company

Impacts include improved use of existing infrastructure as well as the ability to capacity plan and forecast future investment requirements. Improved network resiliency. Improved fault detection would allow for pre-emptive maintenance work to be completed, which would improve the customer experience.

### Testimonial:

*"Working with the team in TSSG was an engaging process and hugely beneficial to our company. The expertise that John brought to the project was invaluable as he understood our goals from the beginning and worked with us to develop a solution."*

**John Barry, Owner**